

Asset-based approaches in service settings – what's important?

Examples of asset-based approaches in practice can be found across Scotland. Speaking to managers, staff and people supported by some of these services revealed common themes that our research suggests are important for asset-based working in service settings.

Shifting the balance

“It’s inclusive, much more of a partnership.”

“People really valued being involved in a process where they feel they can shape something and it leads to improvement.”

Creating the conditions

“Allowing individuals to identify what’s important to them, rather what’s important to the service.”

“Not creating systems and boxes – need to deliver in a way that people will access.”

People and skills

“The service embraces a model of partnership working, knitting services together.”

“It all comes down to relationships – between professionals and between professionals and service users.”

Leadership and influence

“Initially mixed attitudes to a different way of working, but strong management helped embed it in the team.”

“Think we are helping other agencies look at things differently. There is real value in also talking about the things that are going well.”

Building relationships and partnerships

“There is often the desire to just fix things... but we have to take a step back and help people identify the strengths they have to address the challenges they face.”

“Having the right people involved, the right staff who can balance the person-centred approach within the real world.”

Find out more: http://www.gcph.co.uk/work_themes/theme_4_assets_and_resilience