

# Lanarkshire Equally Well Test Site

- Promoting people's chances of sustained employment in Lanarkshire
- or the "Employability Test Site!"

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# **Today**

- Outline the programme
- Progress to date
- 'Whet your appetite to come back next year'





- Lanarkshire well established tradition of effective inter-agency working
- Routes to Inclusion Group NLC, SLC, NHSL, JC+, Skills Development Scotland, CVS, Lanarkshire Colleges



#### **Current Situation in Lanarkshire**

- June 09 JSA Load 19,280 an increase of 108% from June 08
- current register size 15% above Scottish average
- April 09 June 09
   Average on-flows 4466 per month
   Average off-flows 4086 per month



# <u>Purpose</u>

 The purpose of Test Sites are to transform Public Services to address inequalities





### <u>AIM</u>

To work with partner services not traditionally engaged with employability needs of clients/patients such as NHS, Social Work and Housing with a view to developing onward referrals to support clients/patients claiming IB, or at risk of claiming IB, to enter or remain in the labour market.



### **OBJECTIVES**

- To build upon the current infrastructure, continuing to develop coherent referral pathways from test-site identified partner services to providers of employability services.
- To develop frontline staff's knowledge and understanding of the health benefits of being in work and of the welfare benefits system.





# Objectives (cont'd)

- To develop performance management systems to monitor progress
- To evaluate the programme to assess effectiveness in delivering outcomes
- To share learning and experience with others across Scotland



### OBJECTIVES (cont'd)

- To develop frontline staff's skills, competencies and confidence to address the patients employability needs and to make appropriate onward referrals to providers of employability services
- To deliver protocols to ensure that referrals to employability services are part of routine service provision



- OBJECTIVES (Cont'd)
- To develop performance management systems to monitor progress
- To evaluate the programme to assess effectiveness in delivering outcomes
- To share learning and experience with others across Scotland

#### **Timeline**



- Aug 08 met with Scottish Government and CoSLA
- Sept 08 submitted bid
- Oct 08 successful notification
- Nov/Dec Action Planning
- Jan 09 agreeing referral mechanisms
- Feb 09 commenced pilot
- June 09 completed pilot and review
- Sept 09 Going for it!

#### **The Mechanics**

NHS Lanarkshire

- Training of frontline staff
  - Carol Black Review
  - benefit issues
  - referral mechanisms

patient/client engagement telephone helpline referral assessment onward referral outcome and feedback to referrer performance management



### **Observations**

- the system works and is simple
- support of CPP monies critical
- building upon local infrastructure
- true partnership working NLC, SLC, JC+, CVS, SDS, Colleges, NHSL



# The Challenge

• Referrals!!

